



# JINDAL COLLEGE FOR WOMEN

(Managed By Pragun Jindal Philanthropic Organization)

Affiliated To Bangalore University, Jnanabharathi Campus & NAAC Accredited  
Jindal Nagar, Tumkur Road, Bengaluru-73

## STUDENT SATISFACTION SURVEY 2023-24

### 2021 Batch – Exit Batch

A questionnaire with 15 questions was prepared by the committee. It was decided to collect feedback online from the students. For each question, students' will have to select one option which are assigned different weightages.

For example, for the question, Classroom ambience & Seminar hall facilities. the options given were - 4 – Excellent, 3 – Very Good, 2 – Good, 1– Average, 0– Below Average

The questions used for survey are – the various facilities available are

1. Classroom ambience & Seminar hall facilities
2. Laboratory facilities
3. Library facilities
4. Internet & WiFi Facilities
5. Computing facilities & AV rooms
6. Industrial Visits/field visits/Internships
7. E-Learning facilities
8. Training & Placement facilities
9. Language/Commerce/IT / Science Clubs
10. Blackboard/ICT tool work in terms
11. Sports - Outdoor & Indoor Games
12. Yoga
13. Social Services (NSS / YRC/ NCC)
14. Dining & Canteen Facility
15. Medical Facilities

An online form with the above questions was created and circulated to all the students. A total of 264 samples were collected and the data was tabulated. It is evident that, from the graph enclosed, the students have given feedback that all the questions are satisfactory and more than 50% of students have given highest rating to most of the questions. However, for the principle of continuous improvement, all the questions are analyzed in depth.



**TABULAR REPRESENTATION**

Sl No	Question No	Questions	Total Responses	Excellent	Very Good	Good	Average	Below Average
1	Question 01	Classroom ambience & Seminar hall facilities	264	69	105	84	6	0
2	Question 02	Laboratory facilities	264	51	115	90	8	0
3	Question 03	Library facilities	264	81	113	65	5	0
4	Question 04	Internet & WiFi Facilities	264	35	64	96	56	13
5	Question 05	Computing facilities & AV rooms	264	38	103	101	20	2
6	Question 06	Industrial Visits/field visits/Internships	264	34	80	119	24	7
7	Question 07	E-Learning facilities	264	44	88	117	14	1
8	Question 08	Training & Placement facilities	264	41	70	110	39	4
9	Question 09	Language/Commerce/ Management/IT / Science Clubs	264	48	88	115	12	1
10	Question 10	Blackboard/ICT tool work in terms	264	61	95	99	8	1
11	Question 11	Sports - Outdoor & Indoor Games	264	62	92	93	17	0
12	Question 12	Yoga	264	56	96	94	17	1
13	Question 13	Social Services (NSS / YRC/ NCC)	264	70	85	92	15	2
14	Question 14	Dining & Canteen Facility	264	39	84	117	23	1
15	Question 15	Medical Facilities	264	42	84	111	24	3



### GRAPH OF HIGHEST RATING



**The order of highest to lowest, i.e., EXCELLENT to LOW PERFORMER are as follows:**

Sl No	Question No	Questions	Total Responses	Excellent	Very Good	Good	Average	Below Average
1	Question 01	Classroom ambience & Seminar hall facilities	264	105	69	84	6	0
2	Question 02	Laboratory facilities	264	95	71	90	8	0
3	Question 03	Library facilities	264	81	113	65	5	0
4	Question 13	Social Services (NSS / YRC/ NCC)	264	70	85	92	15	2
5	Question 11	Sports - Outdoor & Indoor Games	264	62	92	93	17	0
6	Question 10	Blackboard/ICT tool work in terms	264	61	95	99	8	1
7	Question 12	Yoga	264	56	96	94	17	1
8	Question 09	Language/Commerce/ Management/IT / Science Clubs	264	48	88	115	12	1
9	Question 07	E-Learning facilities	264	44	88	117	14	1



10	Question 15	Medical Facilities	264	42	84	111	24	3
11	Question 08	Training & Placement facilities	264	41	70	110	39	4
12	Question 14	Dining & Canteen Facility	264	39	84	117	23	1
13	Question 05	Computing facilities & AV rooms	264	38	103	101	20	2
14	Question 04	Internet & WiFi Facilities	264	35	64	96	56	13
15	Question 06	Industrial Visits/field visits/Internships	264	34	80	119	24	7



Students have appreciated their highest (Excellent) for the Question No. 1 Classroom ambience & Seminar hall facilities. All the questions given in the table above are performing satisfactorily and nearly 50% of samples collected have given the highest rating to questions. However, questions numbered 8, 4 and 6 are performing less (Below average). The report will be placed before the concerned authorities for continuous improvement in the areas where the questions are underperforming.

#### **RECOMMENDATIONS FOR UNDER PERFORMING QUESTIONS**

- 1) Up gradation of Internet & WiFi Facilities can be done in the premises.
- 2) More number of Industrial Visits/field visits/Internships programmes can be planned and organized
- 3) Enhancement of placement facilities.

*[Signature]*  
Principal

Principal  
Jindal College for Women  
Jindal Nagar, Tumkur Road  
Bengaluru-560073





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## STUDENT SATISFACTION SURVEY 2023-24

### I & II Year – (2023 & 2022 Batch)

A questionnaire with 20 questions was prepared by the committee. It was decided to collect feedback online from the students. For each question, students' will have to select one option which is assigned different weightages.

For example, for the question - How well were the teachers able to communicate?  
The options given were - 4 – **Strongly Agree**, 3 – **Agree**, 2 **Satisfactory**, 1– **Disagree**, 0– **Strongly Disagree**

The questions used for survey are –

1. The Teacher is regular and punctual to class.
2. The Teacher uses modern teaching aids/gadgets, suggestions of references, PPTs, Web resources, etc.
3. The teacher provides guidance counseling in academic and non-academic matters in/out side the class and pays attention to academically weaker students as well
4. The teacher encourages participation and discussion in class.(Teacher-Student, Student -Student)
5. The Teacher inspires students for ethical conduct
6. The Teacher links the subject to real life experiences and creates interest in the subject
7. The Teacher covers the entire syllabus in time.
8. The Teacher explains the topics efficiently. Periodical assessments are conducted as per schedule.
9. Your physical education trainer gives appropriate time and attention to train and develop the relevant skills in you.
10. Infrastructural facilities provided by the college such as class rooms, play ground, lab, etc.
11. The institution takes active interest in promoting internship, student exchange, and field visit opportunities for students.
12. The Library provides easy accessibility of computers and internet service
13. Library provides quality service in terms of flexible time, Resources, borrowing facilities etc.



14. The office staff conveys the information related to fees, scholarship, notifications and administrative matters etc.
15. Do Grievances/ Problems are redressed/resolved well in time by the institution.
16. The College ensures ragging/teasing free atmosphere in the college premises.
17. The College provides various social service opportunities through NCC, NSS and YRC etc
18. How satisfied are you with the cleanliness and availability of food items in the cafeteria?
19. The institution provides opportunities to sharpen skills by offering Value added courses, Certificate Courses etc.
20. The institution provides opportunities pre-placement talks and placement pools.

An online form with the above questions was created and circulated to all the students. A total of 471 samples were collected and the data was tabulated. It is evident that, from the graph enclosed, the students have given feedback that all the questions are satisfactory and more than 50% of students have given highest rating to most of the questions. However, for the principle of continuous improvement, all the questions are analyzed in depth.

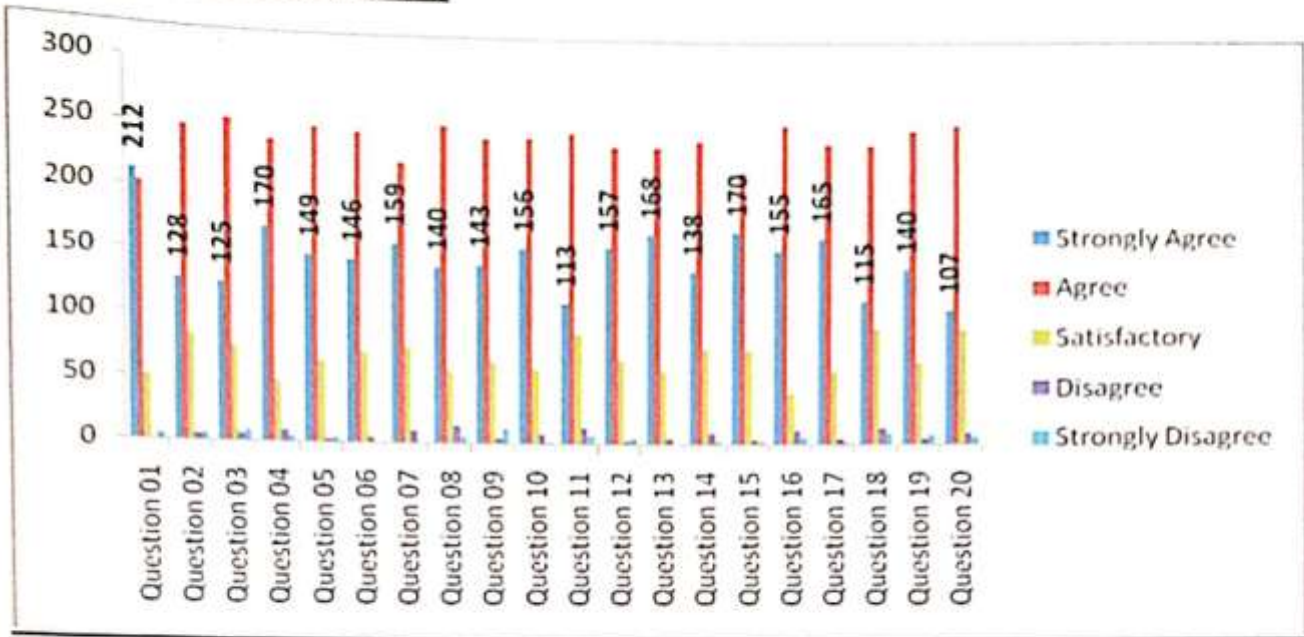
### TABULAR REPRESENTATION

Sl No	Question No	Particulars	Total Responses	Strongly Agree	Agree	Satisfactory	Disagree	Strongly Disagree
1	Question 01	The Teacher is regular and punctual to class	471	212	202	51	1	5
2	Question 02	The Teacher uses modern teaching aids/gadgets, suggestions of references, PPTs, Web resources, etc.	471	128	248	84	5	6
3	Question 03	The teacher provides guidance counseling in academic and non-academic matters in/out side the class and pays attention to academically weaker students as well	471	125	254	76	6	10
4	Question 04	The teacher encourages participation and discussion in class.(Teacher-Student, Student - Student)	471	170	239	48	9	5
5	Question 05	The Teacher inspires students for ethical conduct.	471	149	250	65	3	4
6	Question 06	The Teacher links the subject to real life experiences and creates interest in the subject.	471	146	247	72	5	1
7	Question 07	The Teacher covers the entire syllabus in time.	471	159	223	77	11	1



8	Question 08	The Teacher explains the topics efficiently. Periodical assessments are conducted as per schedule.	471	140	253	57	15	6
9	Question 09	Your physical education trainer gives appropriate time and attention to train and develop the relevant skills in you.	471	143	244	66	5	13
10	Question 10	Infrastructural facilities provided by the college such as class rooms, play ground, lab, etc.	471	156	245	60	8	2
11	Question 11	The institution takes active interest in promoting internship, student exchange, and field visit opportunities for students.	471	113	249	88	14	7
12	Question 12	The Library provides easy accessibility of computers and internet service	471	157	238	68	3	5
13	Question 13	Library provides quality service in terms of flexible time, Resources, borrowing facilities etc.	471	168	238	60	5	0
14	Question 14	The office staff conveys the information related to fees, scholarship, notifications and administrative matters etc.	471	138	244	77	9	3
15	Question 15	Do Grievances/ Problems are redressed/resolved well in time by the institution.	471	170	218	76	4	3
16	Question 16	The College ensures ragging/teasing free atmosphere in the college premises.	471	155	256	42	12	6
17	Question 17	The College provides various social service opportunities through NCC, NSS and YRC etc.	471	165	241	58	5	2
18	Question 18	How satisfied are you with the cleanliness and availability of food items in the cafeteria?	471	115	240	93	14	9
19	Question 19	The institution provides opportunities to sharpen skills by offering Value added courses, Certificate Courses etc.	471	140	252	66	5	8
20	Question 20	The institution provides opportunities pre-placement talks and placement pools.	471	107	256	92	10	6

## GRAPH OF HIGHEST RATING



The order of highest to lowest, i.e., EXCELLENT to LOW PERFORMER are as follows:

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4	Question 13	Library provides quality service in terms of flexible time, Resources, borrowing facilities etc.	471	168	238	60	5	0
5	Question 17	The College provides various social service opportunities through NCC, NSS and YRC etc.	471	165	241	58	5	2



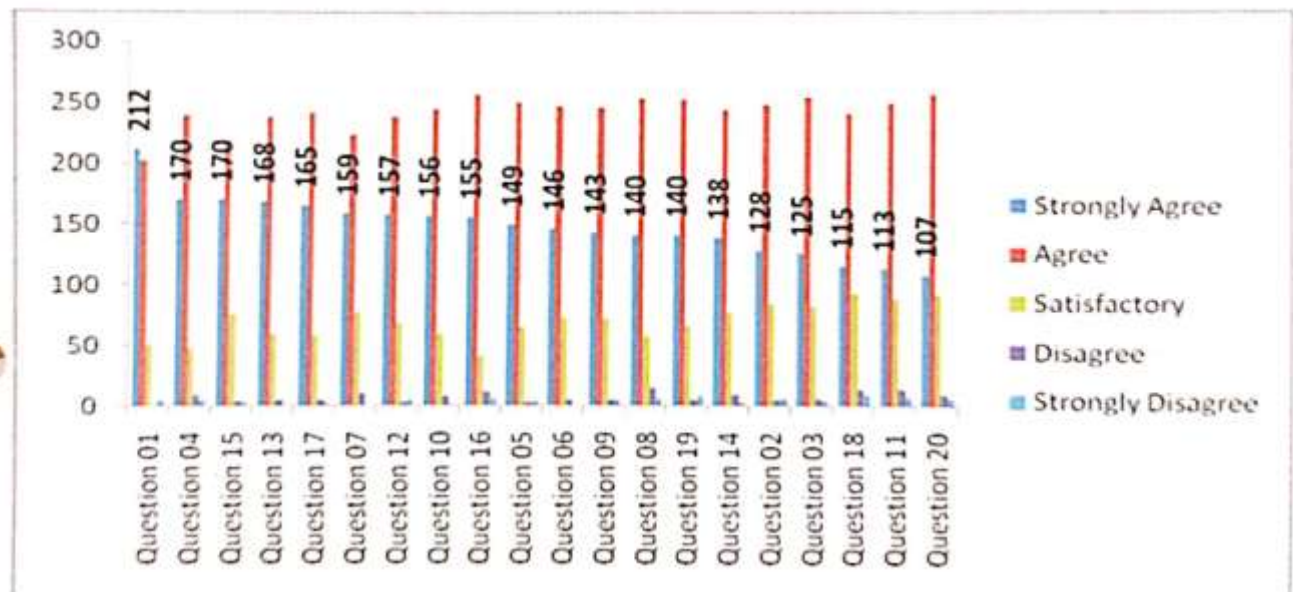
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12	Question 09	Your physical education trainer gives appropriate time and attention to train and develop the relevant skills in you.	471	143	246	72	5	5
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16	Question 02	The Teacher uses modern teaching aids/gadgets, suggestions of references, PPTs, Web resources, etc.	471	128	248	84	5	6
17	Question 03	The teacher provides guidance counseling in academic and non-academic matters in/out side the class	471	125	254	82	6	4

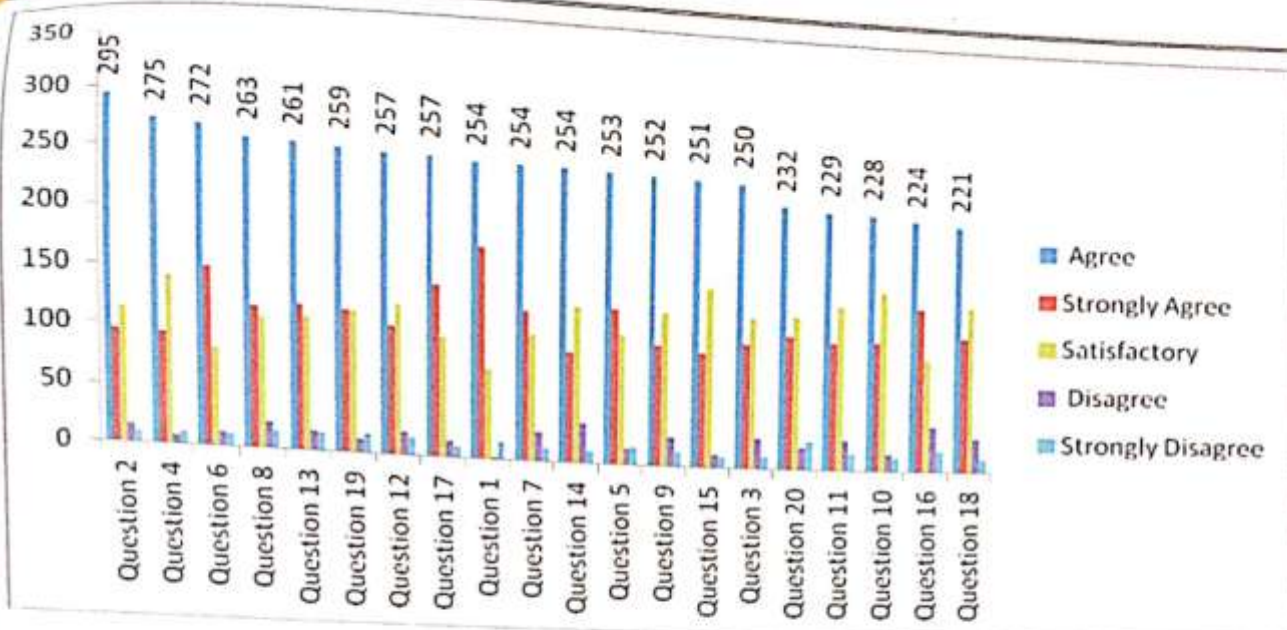


		and pays attention to academically weaker students as well						
18	Question 18	How satisfied are you with the cleanliness and availability of food items in the cafeteria?	471	115	240	93	14	9
19	Question 11	The institution takes active interest in promoting internship, student exchange, and field visit opportunities for students.	471	113	249	88	14	7
20	Question 20	The institution provides opportunities pre-placement talks and placement pools.	471	107	256	92	10	6

Students have appreciated their highest for the Question No. 1- The Teacher is regular and punctual to class., Question No. 4 The teacher encourages participation and discussion in class.(Teacher-Student, Student -Student). All the questions given in the table above are performing satisfactorily and nearly 50% of samples collected have given the highest rating to questions. However, questions numbered 11, 18, and 19 are performing less. The report will be placed before the concerned authorities for continuous improvement in the areas where the questions are underperforming

#### Graphical Presentation:





**RECOMMENDATIONS FOR UNDERPERFORMING QUESTIONS**

- More preferences need to be taken in promoting internship, student exchange, and field visit opportunities for students.
- The students need to be provided with more opportunities to sharpen skills by offering value added courses, certificate courses etc.
- Proper care has to be taken in maintaining the cafeteria.

*[Signature]*  
Principal

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